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If your surgery is deemed elective, you may be moved with short notice to accommodate urgent cancer cases.

CANCELLATION POLICY AND UNINSURED SERVICES

Cancellation policies are in effect as booking time for both office appointments and procedures can be limited. Canceling or rescheduling appointments or procedures without sufficient notice can affect other patients who are waiting for appointments.

Services that OHIP does not pay for are called “*non-insured or uninsured services*” and doctors cannot bill OHIP for them. In order to maintain the financial viability of our practice and ensure prompt service, *it is necessary for our practice to charge for these services.*

Cancellation/Rescheduling of office appointments:

Please provide **48 hours’ notice**. Otherwise there will be a \$100 fee invoiced to your file which must be paid in full prior to booking another appointment.

Cancellation/Rescheduling of hospital procedures:

Please provide **2 weeks’ notice**. Otherwise there will be a **\$300 fee for Endoscopy procedure and \$500 fee for Surgery** invoiced to your file. This must be paid in full prior to booking another procedure.

****We DO NOT do reminder calls as it is patients' responsibility to keep track of their appointments once scheduled.****

Schedule of fees for uninsured services:

Sick Notes	\$20 per note
Insurance forms/medical reports for work	\$20 <u>per</u> page
Minor procedure not covered by OHIP (You will be informed if it's self-pay)	\$228 and up (Cash only) \$228 and up + HST (Hospital Fee)

*****Please bring cash (exact change) for payment as we do not have a credit/debit machine. Thank you.*****